



Unique Vintage Events

Terms & Conditions

Delivery & Hire Period

We offer a free delivery and collection service for orders over £50 within a 20 mile radius of Newbury, Berkshire. Beyond this delivery will be charged at 45p per mile.

Delivery Confirmation

Delivery will be made 2 days prior to the event and collected the following day - standard hire period is 4 days however we can work with you for any special requests.

Washing Up & Packing

All crockery must be returned in the crates provided. Due to the delicate nature of the crockery it cannot be dishwashed, please rinse all crockery, all washing up is included in the total cost of hire.

Deposit & Payments

50% payment will be required upon ordering with the final payment to be made 14 days prior to the event. Payment method can be agreed once the order is confirmed.

In addition a £100 (fully refundable) deposit will be required upon final payment and will be returned once all items have been returned.

We know accidents do happen however A fee for all breakages applies. Cups, saucers and side plates £4 per item. Dessert bowls and salad plates £5 an item, dinner plates and cake plates £7.50 per item, tea pots and cake stands £15 each. Chips count as breakages.

Cancellations

We hope that you won't need to cancel however if you need to you can do so up to 60 days prior without paying a fee. If however you cancel within 60 days before your event the 50% deposit will be retained.

Condition of Goods

All our crockery and props are genuine vintage items and as such may not be in perfect condition and therefore may show signs of wear and tear.